



Healthcare Leadership Project Guide

As part of the Innovative Healthcare Leadership (IHCL) Program, each student is required to identify and complete a Healthcare Leadership Project (HLP). This project may be related to the student's interests, present job, or future career aspirations. Throughout the IHCL program, each student will work on the development of an innovative solution to this challenge that embodies key learning objectives from all IHCL courses.

The project will be initially framed as a broad, big picture question based on observations and interviews, stated as "How might we (the opening phrase of all design thinking challenges) accomplish a goal, such as improve patient satisfaction, reduce costs, increase quality, expand access, etc. This very broad challenge will become multiple opportunities as students move through the Design Thinking course and then will be narrowed down into a particular project by the end of that course.

In the Healthcare Leadership course, each student will clearly articulate the goal of the chosen project, its associated rationale and business implications, strategic considerations, outcomes and risks associated with project implementation, tactics necessary to implement the project, stakeholder impact and plans to obtain engagement and successfully meet challenges in order to achieve desired outcome metrics.

Throughout the rest of the curriculum, students will be required to draw upon knowledge and skills acquired from coursework and consider healthcare legal implications, ethical considerations, financial issues, human resource topics, healthcare policy matters, patient care concerns, and healthcare practice implications. As students complete each course, the project will continuously evolve, as a result of a broader exposure to subject matter and increased interaction with faculty, peers, and other networking encouraged by IHCL.

At the end of the program, students will have created and communicated a viable, sustainable, innovative solution to a specific problem faced by a healthcare organization, or the entire healthcare sector, through enhanced leadership skills and greatly expanded knowledge.